

**Title Page:**

Strategic Plan for

KLONDIKE GOLD RUSH NATIONAL HISTORICAL PARK

It is the mission of the National Park Service to preserve in public ownership at Klondike Gold Rush National Historical Park, for the benefit and inspiration of the people of the United States, historic structures and trails associated with the Klondike Gold Rush of 1898.

OCTOBER 1, 2005 - SEPTEMBER 30, 2008



## Results Act and Planning Cycle:

### PREFACE

This five-year Strategic Plan has been written for one or more units of the greater National Park System administered by the National Park Service, U.S. Department of the Interior. The National Park System preserves outstanding representations of America's natural, cultural, and recreational resources of national significance. These resources constitute a significant part of America's heritage, character, and future. The National Park Service not only directly and indirectly preserves these national treasures; it also makes them available to millions of visitors from throughout the country and the world every year.

This Strategic Plan was written to fulfill the requirements of Section 104 of the National Parks Omnibus Management Act of 1998. This legislation requires all field units of the National Park System prepare Strategic Plans and Annual Performance Plans consistent with the Government Performance and Results Act of 1993 and make these documents available to the public. The law was a catalyst for our staff to examine its fundamental mission and to take a fresh, longer range view, in precise terms, of what results or outcomes we needed to achieve to more effectively and efficiently accomplish that mission.

The Government Performance and Results Act (GPRA) is one of the most recent and comprehensive of a number of laws and executive orders directing federal agencies to join the "performance management revolution" already embraced by private industry and many local, state, and national governments. Performance management ensures that daily actions and expenditure of resources are guided by long- and short-term goal setting in pursuit of accomplishing an organization's primary mission, followed by performance measurement and evaluation. Importantly, GPRA mandates that long-term and annual goals be results or outcomes rather than outputs (activities, products, or services) and that they be "objective, quantifiable, and measurable" so that performance can be adequately measured and reported, and progress on mission accomplishment assessed.

GPRA requires federal agencies to develop and use three primary documents in conducting their business. These documents are also to be submitted to the Congress and the Office of Management and Budget (OMB):

1. Strategic Plan of no less than five years duration, reviewed and revised every three years, and containing:

- \* mission statement based in law, executive order, etc.;
- \* long-term goals, which are objective, quantified, and measurable, to accomplish mission;
- \* how goals will be accomplished, is the plan data and narrative showing "...operational processes, skills and technology, and the human, capital, information and other resources required to meet those goals...";
- \* relationship of annual goals to long term goals, a description of how long term goals are carried out in annual goal increments;
- \* key external factors which could positively or negatively affect goal accomplishment;
- \* GPRA also requires consultation with affected and interested parties in the development of the Strategic Plan, and it requires that the plan be
- \* developed by federal employees (versus contractors, etc.).

2. Annual Performance Plan tiered off the Strategic Plan each year, showing how long term goals will be accomplished in annual increments, and containing:

- \* annual goals to incrementally achieve long-term goals in Strategic Plan;
- \* annual work plan explaining how annual goals will be accomplished - "briefly describe the operational processes, skills and technology, and the human, capital, information and other resources required to meet the performance goals...." and
- \* basis for measuring results - "...provide a basis for comparing actual program results with the established performance goals...."

3. Annual Performance Report reviewing each year's successes and failures and identifying areas where activities or goals need to be revised in the future, addressing:

- \* what annual goals were met or exceeded;

- \* what annual goals were not met;
- \* why annual goals were not met; and
- \* what remedial action will be taken for goals not met.

## ABOUT THIS PLAN

In consultation with Congress, OMB and other interested parties, the National Park Service (NPS) developed its own GPRA implementation process. In 2004 the Department of the Interior (DOI) produced a Strategic Plan requiring all agencies in the Department to be aligned with. It is available on the Internet at [http://www.doi.gov/ppp/strat\\_plan\\_fy2003\\_2008.pdf](http://www.doi.gov/ppp/strat_plan_fy2003_2008.pdf).

Individual park plans address the long-term goals in the NPS and DOI plans that are appropriate to the individual units as parts of the overall National Park System and its mission. Then they add goals specific to their own legislative mandates, missions, resources, visitor services, and issues. The park plans, then, are a blend of national and local priorities and goals.

This Strategic Plan follows that pattern. It contains a mission statement born out of the NPS organic act as well as the specific legislation or proclamation establishing the park. It contains mission goals, closely paralleling the "servicewide" mission goals that illustrate in broad brushstroke what we do far beyond five years - "in perpetuity" - to accomplish our stated mission. It then contains long-term goals, which target in quantifiable, measurable ways what we will accomplish in the next four years toward achieving our overall mission goals and mission. The long-term goals address both appropriate "servicewide" goals as well as park-specific outcomes. The goal numbering protocol follows that of the NPS plan with park-specific suffixes. Since not all servicewide goals apply to every park, some numbers may be skipped. In addition, there are numbers containing 0's which are not in the servicewide plan and indicate park-specific goals.

Each long-term goal is repeated with one or more explanatory paragraphs that give background, detail, and other information useful to help the reader understand the goal as well as to sketch in how the goal will be accomplished. The figures in the tables and narrative for each goal contain any general information about "How Goals will be Accomplished", including staffing, fiscal, infrastructure, and other resources available to achieve the plan's long-term goals.

It should be noted that the goals in this plan are generally predicated on "flat budgets". Other than increases for inflation, we assumed no major increases in funding. Where increases in appropriations are known or are likely, they were taken into account. Where other funding sources (donations, fee revenues, etc.) are "reasonably assured", they too are taken into consideration when setting performance targets. Obviously, limits on funding constrain what can be accomplished toward our goals and mission. GPRA, however, is distinctly not about discussing budget shortfalls or requesting or justifying additional funding. Rather it is about planning, managing, and communicating what we can accomplish with the resources we already have while at the same, providing accountability for those resources.

Each year that the Strategic Plan is in effect, there will be a companion Annual Performance Plan which shows in annual goals, that year's targeted incremental achievement of each long-term goal, and a work plan for accomplishing that increment. Each year there will also be an Annual Performance Report discussing actual achievement of the prior year's annual goals and progress on long-term goals.

Copies of this Strategic Plan can be requested from the superintendent. Questions and comments are welcome and encouraged and can be addressed to the superintendent. Copies of the most current Annual Performance Plan and Annual Performance Report are also available on request, with questions and comments equally welcome.

## **Park Background Information:**

### **About the Park**

Public Law 94-323, passed on June 30, 1976 created the Klondike Gold Rush National Historical Park. Located in northern Southeast Alaska's panhandle, just northeast of Juneau, Alaska, the park boundaries encompass 13,191 acres within three distinct units, and is located within two National Historic Landmark boundaries: The Skagway and White Pass NHL, formally designated on February 28, 1964, and the Chilkoot Trail and Dyea NHL, designated on June 16, 1978. In October 21 of 1999 the Chilkoot Trail was designated as one of the 50 Millennium Legacy Trails in the U.S.

Klondike Gold Rush National Historical Park celebrates the famed Klondike Gold Rush of 1898, and was created "in order to preserve in public ownership for the benefit and inspiration of the people of the United States, historic structures and trails associated with the Klondike Gold Rush of 1898", and to make this valuable part of America's heritage available to approximately 850,000 visitors each year for their experience, enjoyment, understanding, and appreciation.

The three distinct units have different management strategies. The Skagway unit is located in the heart of downtown Skagway and sees the most visitor traffic from cruise ships. In 2004, Skagway received over 850,000 visitors. The park has restored or rehabilitated sixteen historic buildings in Skagway, nine of which are used in the historic leaseback program, four of which are dedicated to administrative functions, and two which are used primarily for interpretation. A historic building has recently been donated to the park in the Skagway unit. The park is actively pursuing the purchase of five more historic properties in cooperation with the City of Skagway. The interpretive program focuses most of its activity on the major concentration of visitors in the Skagway Unit. The visitor center, museum, Moore House and Mascot Saloon exhibit are located in this unit. Walking tours, other interpretive programs, visitor orientation and information are offered through both personal and non-personal services.

In 1998, the Alaska And Seattle units of Klondike Gold Rush National Historical Park and four units of Parks Canada in British Columbia and the Yukon Territory were designated as Klondike Gold Rush International Historical Park. These parks collaborate on mutually beneficial activities in order to better interpret the Klondike Gold Rush to people across the world. This collaboration is most clearly seen in the Dyea and Chilkoot Trail units where approximate three thousand annual visitors come to hike the famous trail. KLGO and Parks Canada work cooperatively managing the permit system, and trail operations on both side of the border. The park operates a campground in Dyea, and provides daily ranger-led walks in the summer months. Ranger services are available in Dyea and on the Chilkoot Trail. Interpretation along the trail is provided through direct contact with trail rangers, and through a series of wayside exhibits.

The White Pass unit is the least developed of the park units, with no established trail system, and no developed visitor services. The unit is interpreted at wayside exhibits on the Klondike Highway which border the unit. The White Pass and Yukon Route Railroad, a Canadian company, operates a regularly scheduled sightseeing service through this unit.

A significant portion of the property within its boundaries is not owned by the park. The State of Alaska is the primary land owner in the Dyea and Chilkoot unit, and in the White Pass unit, with over 10,000 acres. A Memorandum of Understanding between KLGO the State of Alaska, allows KLGO management authority over State lands that contain the Dyea campground, the Chilkoot Trail corridor, and areas that include the recreational Canyon City and Sheep Campgrounds. Recently the City has received large sections of land within the Dyea and Chilkoot unit of the park, including the historically relevant Dyea flats from the State under the Municipal Entitlement Act. A small portion of land in the Dyea and Chilkoot unit is owned privately, while nearly all of the property within the Skagway unit is in private hands.

### **Mission of the National Park Service at Klondike Gold Rush NHP**

The mission of the National Park Service at Klondike Gold Rush NHP is rooted in and grows from the park's legislated mandate found in Public Law 94-323, An act to establish Klondike Gold Rush National Historical Park. Our mission statement is a synthesis of this mandated purpose, plus the park's primary significance as itemized below.

It is the mission of the National Park Service to preserve in public ownership at Klondike Gold Rush National Historical Park, for the benefit and inspiration of the people of the United States, historic structures and trails associated with the Klondike Gold Rush of 1898.

#### Legislative Intent

- \* Enabling legislation passed on June 30, 1976 created the Klondike Gold Rush National Historical Park "in order to preserve in public ownership for the benefit and inspiration of the people of the United States, historic structures and trails associated with the Klondike Gold Rush of 1898".
- \* The park, through the Secretary of the Interior, "is authorized to cooperate and enter into agreements with other federal agencies, state and local public bodies, and private interests for the purposes of planning, development, use, acquisition or disposal of land, [and] structures for the preservation of historical sites and scenic areas, recreation, and visitor enjoyment to the fullest extent practicable".
- \* The park is dedicated to preserving gold rush era structures and artifacts, and the historic setting of Skagway and the surrounding area representing the period 1896-1903.

#### Purpose

Therefore, the purpose of Klondike Gold Rush NHP is to preserve, protect, and interpret historic sites and trails associated with the Klondike Gold Rush of 1897-98 and to allow public use that does not impair resource values, and to work in partnership with other interested parties in order to preserve gold rush period sites and scenic areas for the visitor enjoyment to the fullest extent practicable without compromising the assets.

#### Significance:

The primary significance of Klondike Gold Rush NHP can be summarized as:

- \* The park is dedicated to preserving the historic setting of Skagway as it was during the immediate period surrounding 1898 Klondike Gold Rush.
- \* The park owns seventeen historic buildings in the Skagway Historic District. Sixteen have been restored to preserve the appearance of the historic community. Several of these are used in a historic building leaseback program.
- \* The park is dedicated to preserving the famed Chilkoot Trail and the remnants of the gold rush characterized by ruined structures, and numerous artifacts scattered along the 16 mile corridor (on the U.S.) side. The Chilkoot Trail has been described as the world's longest museum.
- \* KLGO is the only NPS area authorized and established solely to commemorate an American Gold Rush.
- \* On August 15, 1998, the park joined with parks in the state of Washington and with parks in British Columbia and Yukon Territory, Canada to become Klondike Gold Rush International Historical Park. A provision for this designation was outlined in special legislation in the US and Canada and was formalized by proclamations issued by President Clinton and by Prime Minister Chretien.
- \* Biological communities in the park at the head of the Lynn Canal are among the most diverse in Alaska.

#### Key External Factors Affecting Plan's Accomplishment

In developing KLGO's Strategic Plan and its long-term goals, it was important to take into consideration key external factors that could negatively or positively affect goal outcomes. A few of the most important or most likely are identified briefly below. This is by no means an exhaustive list but simply those that are most likely to influence outcomes as viewed at the time of writing the plan

- \* Dependence on Congressional appropriations which vary from year to year
- \* Small percentage of land actually owned by the National Park Service within the boundaries of Klondike Gold Rush NHP, and the need for negotiated land management decisions with other land owners who do not always share our goals
- \* Rapid escalation of growth in the local tourism industry including ever increasing number of cruise ship passengers arriving on progressively larger ships with additional passenger capacity. Ships also are arriving earlier each year, and visiting the port of Skagway on more days per week, now seven days a week for most of the summer. The 2004 visitor season brought over 850,000 visitors to Skagway, up from about 750,000 in 2003.
- \* Cost of living in Skagway, Alaska is high. Housing is in short supply and expensive. These factors affect recruitment and retention of employees.

- \* National and/or Regional goals which may take priority over local park goals (e.g. security details of rangers to other units).
- \* The park is attempting to acquire a significant Gold Rush period artifact collection which could affect museum cataloging goals.
- \* The access to Skagway may change. A road between Juneau to Skagway is being evaluated. Changes in visitation statistics may affect several goals.

#### Consultation in Plan Preparation

GPRA requires that Congress, OMB, and other interested and affected parties be consulted in the development of Strategic Plans. Congress and OMB, as well as the Department of the Interior, were extensively consulted in the development of the DOI and NPS servicewide plan. In the development of Klondike Gold Rush National Historical Park's local Strategic Plan, the following individuals and/or organizations were consulted at various stages of development as indicated.

This plan revises and updates the park's 1997 strategic plan for which there was substantial consultation with park, regional and support office staff. The updated plan is consistent with the direction set by this park's General Management Plan (approved in September 1996) and directly reflects the Servicewide Strategic Plan for which there was public and Congressional consultation on a national level. The updated plan will be distributed to key stakeholders. Others will be notified of the plans availability on the park's website so that it can be reviewed if and when they so desire.

#### Strategic Plan Preparers

The following park staff members were involved in preparing this strategic plan:

James Corless, Superintendent  
 Rose Perotto, Acting Chief of Administration  
 Reed McCluskey, Chief of Visitor Protection  
 Sandy Snell-Dobert, Chief of Interpretation  
 Mike Amiotte, Chief of Maintenance  
 Theresa Thibault, Chief of Resources  
 Tim Steidel, LE Ranger  
 Debbie Sanders, Curator  
 Karl Gurcke, Historian  
 Meg Hahr, Natural Resource Program Manager

Final Plan (narrative) prepared by Theresa Thibault  
 GPRA Coordinator: Reed McCluskey

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: January 27, 2005

DOI Goal ID Number:

NPS Goal ID Number: la08

Park/ Program Goal ID Number: la08

NPS Servicewide Goal Description (Mission or Long-term Goal text):

Other archeological sites

Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):

By September 30, 2008, 4 of 59 (0%) KLGO archaeological sites NOT listed on the current Archaeological Sites Management information system (ASMIS) or listed without condition assessments are in good condition.

Target  
Year:

2008

Performance Indicator  
(what is measured):

Condition

Unit Measure:

Each archeological site

Condition (Desired):

Good

Total # Units in  
Baseline:

0

Status in Base  
Year (# Meeting  
Condition):

0

5-Year Results Plan:

There are 59 recorded archeological sites in the park containing items of historic and pre-historic significance listed in ASMIS as of October 1, 2005. Currently 0 of these sites have condition assessments. The work plan is to conduct condition assessments, as practicable, in order to determine condition. Once condition assessments have been completed, the park will respond to Goal la8.



## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: January 14, 2005

*DOI Goal ID Number:*

*NPS Goal ID Number:* Ia1C

*Park/ Program Goal ID Number:* Ia01C

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

Land health: Wetland, areas - XX acres (Y% of ZZ) achieve desired conditions where condition is known and as specified in management plans consistent with applicable substantive and procedural requirements of State and Federal water law

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By Sept 30, 2008, KLGO will work to use available information in FY05, FY06, and FY07 in an effort to develop baseline and target values for this goal.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

*Unit Measure:*

*Condition (Desired):*

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

Desired condition known

acres

In desired condition

0

0

*5-Year Results Plan:*

KLGO Natural Resources staff will compile and synthesize existing information from previous years and work with the Regional and National Goal Coordinators to identify appropriate methodologies for future inventory efforts. In time, additional data will become available through the Inventory & Monitoring Program that may be incorporated in these efforts. Information obtained by agency partners and adjacent landowners will also be utilized.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: January 14, 2005

*DOI Goal ID Number:*

*NPS Goal ID Number:* la1D

*Park/ Program Goal ID Number:* la01D

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

Land health: Riparian areas - XX miles (Y% of ZZ) of stream miles achieve desired conditions where condition is known and as specified in management plans consistent with applicable substantive and procedural requirements of State and Federal water law

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By Sept 30, 2008, KLGO will work to use available information in FY05 in an effort to develop baseline and target values for this goal.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

*Unit Measure:*

*Condition (Desired):*

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

Desired condition known

Miles

In desired condition

0

0

*5-Year Results Plan:*

KLGO Natural Resources staff will compile and synthesize existing information from previous years and work with the Regional and National Goal Coordinators to identify appropriate methodologies for future inventory efforts. In time, additional data will become available through the Inventory & Monitoring Program that may be incorporated in these efforts. Information obtained by agency partners and adjacent landowners will also be utilized.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: January 14, 2005

*DOI Goal ID Number:*

*NPS Goal ID Number:* la1E

*Park/ Program Goal ID Number:* la01E

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

Land health: Upland areas - XX acres (YY% of ZZ) achieve desired conditions where condition is known and as specified in management plans consistent with applicable substantive and procedural requirements of State and Federal water law

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By Sept 30, 2008, KLGO will work to use available information in FY05 in an effort to develop baseline and target values for this goal.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

*Unit Measure:*

*Condition (Desired):*

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

Desired condition known

acres

In desired condition

0

0

*5-Year Results Plan:*

KLGO Natural Resources staff will compile and synthesize existing information from previous years and work with the Regional and National Goal Coordinators to identify appropriate methodologies for future inventory efforts. In time, additional data will become available through the Inventory & Monitoring Program that may be incorporated in these efforts. Information obtained by agency partners and adjacent landowners will also be utilized.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: January 20, 2005

*DOI Goal ID Number:*

*NPS Goal ID Number:* Ia4A

*Park/ Program Goal ID Number:* Ia4A

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

Water quality: Surface waters -130,381miles of streams and rivers ( 99.3% of 131,300 miles) meet State (EPA approved) water quality standards.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 45.76 miles (100% of 45.76 miles) of streams and rivers managed by KLGO will meet water quality standards.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Water quality

*Unit Measure:*

Miles and/or acres

*Condition (Desired):*

Unimpaired

*Total # Units in  
Baseline:*

45.76

*Status in Base  
Year (# Meeting  
Condition):*

45.76

*5-Year Results Plan:*

Park will conduct water quality testing to ensure meeting fed water quality standards

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: January 14, 2005

*DOI Goal ID Number:*

*NPS Goal ID Number:* Ia5

*Park/ Program Goal ID Number:* Ia5

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

47% of historic structures on the current List of Classified Structures are in good condition

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

In September 30, 2008, 20 of 33 (60.6%) of KLGO historic structures on the current List of Classified Structures are in good condition

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Condition

*Unit Measure:*

Each structure

*Condition (Desired):*

Good

*Total # Units in  
Baseline:*

33

*Status in Base  
Year (# Meeting  
Condition):*

16

*5-Year Results Plan:*

In September 30, 2004, 19 of 33 of KLGO historic structures on the current List of Classified Structures are in good condition. The work plan is to add the Moore House Outbuilding B to those listed in good condition and to maintain all other structures in good condition through maintenance activities, as required.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* la6

*Park/ Program Goal ID Number:* la6

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

75.5% of preservation and protection standards are met for park museum collections .

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 332 (98.0%) of 339 applicable preservation and protection standards for KLGOs museum collections are met.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Applicable standards

*Unit Measure:*

Each standard

*Condition (Desired):*

Standards meet

*Total # Units in  
Baseline:*

337

*Status in Base  
Year (# Meeting  
Condition):*

319

*5-Year Results Plan:*

The park will increase the number of professional standards met for the preservation and protection of park museum collections, as identified on the "NPS Checklist for Preservation and Protection of Museum Collections" (checklist).

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* 1a7

*Park/ Program Goal ID Number:* 1a7

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

33% of the cultural landscapes on the current Cultural Landscapes Inventory are in good condition

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 2 of 5 (40%) of the Klondike Gold Rush National Historical Parks cultural landscapes listed on the CLI with condition information are in good condition.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Condition

*Unit Measure:*

Each landscape

*Condition (Desired):*

Good

*Total # Units in  
Baseline:*

5

*Status in Base  
Year (# Meeting  
Condition):*

1

*5-Year Results Plan:*

KLGO has a total of 5 landscapes on the CLI, of which 1 is in good condition as of September 30, 2004. The work plan will result in the completion of the rehabilitation of the Moore House landscape in 2005, increasing the number of landscapes in good condition to 2. Work plan includes continued annual maintenance to keep CLI's in good condition.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* la8

*Park/ Program Goal ID Number:* la8

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

50% of the recorded archeological sites with condition assessments are in good condition

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, \_0\_% of 59 KLGO archaeological sites listed on the current Archaeological Sites Management information system (ASMIS) with condition assessments are in good condition.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Condition

*Unit Measure:*

Each archeological site

*Condition (Desired):*

Good

*Total # Units in  
Baseline:*

0

*Status in Base  
Year (# Meeting  
Condition):*

0

*5-Year Results Plan:*

There is no work planned towards furthering this goal. Instead, the park will report to la08 until condition assessments are completed, then will report to la8



## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 08, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* 1b0

*Park/ Program Goal ID Number:* 1b02F

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

The National Park Service contributes to knowledge about natural and cultural resources and associated values; management decisions about resources and visitors are based on adequate scholarly and scientific information.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, KLGO has completed 1 historical research project.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Number of new research  
publications

*Unit Measure:*

ea

*Condition (Desired):*

Park Determined

*Total # Units in  
Baseline:*

0

*Status in Base  
Year (# Meeting  
Condition):*

0

*5-Year Results Plan:*

Work plan is to continue historic research and complete one new historic research project for publication by September 2008.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* 1b2A

*Park/ Program Goal ID Number:* 1b2A

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

Archeological sites inventoried and evaluated are increased by 14.3% (from FY 2003 baseline of 57,752 sites to 66,000).

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the number of KLGO archaeological sites are inventoried, evaluated and listed in the Archaeological Sites Management Information System (ASMIS) is increased by from 0 in fy03 to 59 in fy08. The park has a total of 59 recognized archaeological sites within the park.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Number in database

*Unit Measure:*

Each site added

*Condition (Desired):*

Increased

*Total # Units in  
Baseline:*

0

*Status in Base  
Year (# Meeting  
Condition):*

0

*5-Year Results Plan:*

The planned work, evaluating and entering archaeological site information into ASMIS will result in an increase from 14 sites in fy03 to 59 sites in fy08. The park has a total of 59 recognized archaeological site within the park boundaries. This goals increase the information and knowledge stored on databases gained through inventorying, analyzing, evaluating and describing cultural resources not previously entered into the system.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 09, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* lb2B

*Park/ Program Goal ID Number:* lb2B

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

Cultural landscapes on the Cultural Landscapes Inventory that have complete, accurate and reliable information are increased by 110.8% from FY 2003 (from 148 to 312 landscapes).

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the KLGO cultural landscapes on the Cultural Landscapes Inventory that have complete, accurate, and reliable information is increased by 0% from FY2003 (from 5 to 5 landscapes)

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Number in database

*Unit Measure:*

Each landscape

*Condition (Desired):*

Increased

*Total # Units in  
Baseline:*

0

*Status in Base  
Year (# Meeting  
Condition):*

5

*5-Year Results Plan:*

The park has successfully updated the CLI with complete, accurate and reliable information for all five of its cultural landscapes. There is not work planned towards this goal.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 03, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* lb2C

*Park/ Program Goal ID Number:* lb2C

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

100% of the historic structures on the FY 2003 List of Classified Structures have complete, accurate and reliable information (26,531 of 26,531 structures).

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 33 of 33 (100%) of KLGO historic structures on the FY2003 List of Classified Structures have complete, accurate, and reliable information.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Number updated

*Unit Measure:*

Each record

*Condition (Desired):*

Increased

*Total # Units in  
Baseline:*

50

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

Five Year Plan of Work and Results

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* lb2D

*Park/ Program Goal ID Number:* lb2D

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

Museum objects cataloged are increased by 39.6% (from FY 2001 baseline of 42.4 million to 59.2 million). Percent increase in NPS museum objects cataloged

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the number of KLGO's museum objects cataloged and submitted to the National Catalog is increased from 249,399 in FY2001 to 277,572 (10 % increase). (+200).

*Target Year:*

2008

*Performance Indicator (what is measured):*

Number of museum objects cataloged

*Unit Measure:*

Each museum object added

*Condition (Desired):*

Increased

*Total # Units in Baseline:*

266460

*Status in Base Year (# Meeting Condition):*

267878

*5-Year Results Plan:*

The work will consist of cataloging museum objects into the ANCS+ program. The park will also update existing museum files to the new ANCS+ software program. KLGO has a very active archival and retrieval program with one of the largest curatorial collections in the Alaska Region. The successful completion of the work plan will result in a 10% increase in cataloged objects in ANCS+

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 09, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* 1b2E

*Park/ Program Goal ID Number:* 1b2E

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

Ethnographic resources inventory is increased 117.7% (from FY 2001 baseline of 929 to 2,022).

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the number of KLGO's ethnographic resources inventoried, evaluated, and entered on the National Park Service Ethnographic Resources Inventory (ERI) is increased from 1 in FY 2001 to 16 (1600 % increase).

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

*Unit Measure:*

*Condition (Desired):*

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

Number of records

Each record

Increased

0

0

*5-Year Results Plan:*

Data entry into the ERI system to record already identified ethnographic resources within the park. Additional research to ensure data is accurate, complete, and reliable. Results will be the entry of new ethnographic resources into the ERI database.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* lb2F

*Park/ Program Goal ID Number:* lb2F

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

18.7% (72 of 384) of parks have historical research (an approved Historic Resource Study AND an approved Administrative History) that is current and completed to professional standards as of 1985.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, KLGO's Historic Resource Study (HRS) and Administrative History are completed to professional standards, current (approved since 1985)

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Studies

*Unit Measure:*

Each park

*Condition (Desired):*

Updated

*Total # Units in  
Baseline:*

1

*Status in Base  
Year (# Meeting  
Condition):*

1

*5-Year Results Plan:*

KLGO has already met this goal. No work is planned towards this goal.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* lb3A

*Park/ Program Goal ID Number:* NONE

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

100% of 270 parks with significant natural resources have identified their vital signs for natural resource monitoring

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30,2008, KLGO has identified its vital signs for natural resource monitoring.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Vital signs

*Unit Measure:*

Each park

*Condition (Desired):*

Identified

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

Work plan includes research to identify vital signs and develop monitoring protocols.



## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 09, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* Ila1A

*Park/ Program Goal ID Number:* Ila1

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

95% of park visitors are satisfied with appropriate park facilities, services, and recreational opportunities.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 99% of visitors to Klondike Gold Rush National Historical Park are satisfied with appropriate park facilities, services, and recreational opportunities.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Visitor satisfaction

*Unit Measure:*

percent

*Condition (Desired):*

Satisfied

*Total # Units in  
Baseline:*

100

*Status in Base  
Year (# Meeting  
Condition):*

100

*5-Year Results Plan:*

Regular maintenance and cleaning of facilities, including cyclic maintenance will be performed. Knowledgeable and friendly staff is hired, trained and retained to ensure accurate, efficient and friendly orientation, information and interpretive services. Visitor safety and satisfaction is ensured with backcountry patrol and maintenance as well as front-country operations. All park operations will be monitored to ensure quality customer service.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 09, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* Ila1B

*Park/ Program Goal ID Number:* Ila1B

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

79% of park visitors are satisfied with commercial services in the parks.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 85% of park visitors are satisfied with commercial services in the park (as measured by VCS card)

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

*Unit Measure:*

*Condition (Desired):*

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

Visitor satisfaction

percent

Satisfied

85

*5-Year Results Plan:*

KLGO staff will monitor IBP operators for compliance with permit stipulations to assure safe and effective operations. NPS Staff will also provide support services including making preparations for emergency medical response, offering interpretive training for IBP guides at the start of the season, cleaning and stocking restrooms used by IBP clients throughout the season; trash cans will be provided at key locations and emptied in a timely manner. The Flats Road will be graded by NPS prior to the start of the season.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

DOI Goal ID Number:

NPS Goal ID Number: Ila2A

Park/ Program Goal ID Number: Ila2

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

The number of visitor accident/incidents will be at or below 4,969 accidents/incidents.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the number of visitor accidents/incidents at Klondike Gold Rush NHP, Alaska, is no higher than its baseline number of three (FY-2000 - FY2003 annual average)

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

*Unit Measure:*

*Condition (Desired):*

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

Accidents/incidents

Each accident/incident

Reduced

3.2

3.2

*5-Year Results Plan:*

This goal measures the incidence of significant visitor accidents/incidents. KLGO staff will incorporate safety messages for visitors into most interpretive programs and informational materials. In particular, park programs will be designed to provide hikers in the Chilkoot Trail Unit with timely and pertinent information on all hazards they are likely to encounter in their travels about the park, since this is where most incidents have occurred in the past. As another preventative measure, Park Rangers will be trained in special rescue and medical skills and assigned to regularly patrol the higher risk areas with particular emphasis on early recognition of environmental hazards and visitor vulnerabilities. Rangers will also monitor visitor compliance with proper food storage regulations to prevent potentially dangerous conflicts with bears. NPS facilities will be regularly inspected and potential hazards to visitors will be identified and either corrected or otherwise mitigated. Facilities will be preventatively maintained to reduce the remedial workloads. Incidental business permittees will be required to meet staff, equipment, and operational conditions which will reduce or prevent serious visitor incidents. Compliance with these conditions will be monitored by KLGO staff.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 09, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* Ila2B

*Park/ Program Goal ID Number:* Ila2B

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

The number of servicewide visitor fatalities will be at or below 100 (an 11% decrease from the FY2000 - FY2001 baseline of 112).

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the number of visitor fatalities at Klondike Gold Rush NHP, Alaska, will remain at zero.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Fatalities

*Unit Measure:*

Each fatality

*Condition (Desired):*

Reduced

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

By September 30, 2008, the number of visitor fatalities at Klondike Gold Rush NHP, Alaska, will remain at zero. See Goal Ila2A for planned management actions.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 09, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IIb1

*Park/ Program Goal ID Number:* IIb1

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

87% of visitors understand and appreciate the significance of the park they are visiting

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 92% of Klondike Gold Rush National Historical Park visitors understand the significance of the park

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

*Unit Measure:*

*Condition (Desired):*

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

Visitor understanding

percent

Understand

77

77

*5-Year Results Plan:*

Research by historian, archaeologists, biologists and interpreters increases information available to the public. Interpretive operations, including historic district walks, auditorium programs, townsite tours, informal interpretation, visitor center, Moore House, Mascot Saloon, etc. provide accurate and meaningful opportunities for connections to the resources of the park. Curation and other support services add to collective knowledge and understanding of the staff to better convey meanings to the visitor.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVa10A

*Park/ Program Goal ID Number:* IVa10A

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

X(TBD) (Y% of Z) of NPS heritage assets are in fair or good condition as measured by the FCI.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, Y of 18 heritage assets in Klondike Gold Rush NHP, Alaska, are in fair or good condition as measured by the FCI.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Condition of asset

*Unit Measure:*

Each asset

*Condition (Desired):*

Fair or good

*Total # Units in  
Baseline:*

18

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

KLGO staff will continue to address high priority remedial items identified as part of the park's annual Historic Building Condition Assessments. Staff will also execute a 5-year Historic Building Cyclic Maintenance Plan, the components of which are listed in draft as part of each year's annual work plan under this goal.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVa10B

*Park/ Program Goal ID Number:* IVa10B

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

NPS Non-historic buildings condition

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 84% (16 of 19) non-historic buildings in Klondike Gold Rush NHP, Alaska, are in fair or good condition as measured by the FCI. A score of 0.14 or lower is acceptable.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Condition of asset

*Unit Measure:*

Each asset

*Condition (Desired):*

Fair or good

*Total # Units in  
Baseline:*

19

*Status in Base  
Year (# Meeting  
Condition):*

12

*5-Year Results Plan:*

Building deficiencies will be identified through annual facility inspections and work orders will be generated and prioritized within available base funds for corrective action within the fiscal year. Projects requiring resources in excess of base funding will be identified in the Project Management Information System requesting funding from appropriate sources.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated:

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVa10C

*Park/ Program Goal ID Number:* IVa10C

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

X (TBD) (Y% of Z) NPS other assets are in fair to good condition as measured by the FCI.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 200X, X (Y% of Z) other assets are in fair to good condition as measured by the FCI at (name of park).

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

*Unit Measure:*

*Condition (Desired):*

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

Condition of asset

Each asset

Fair or good

*5-Year Results Plan:*



## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: November 27, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVa3

*Park/ Program Goal ID Number:* IVa3

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

100% of NPS employees have performance plans linked to appropriate park (office) strategic goals and annual goals

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 100% of KLGO employee performance plans are linked to appropriate strategic and annual performance goals and position competencies.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Employee performance plans

*Unit Measure:*

Each employee

*Condition (Desired):*

Linked to goals

*Total # Units in  
Baseline:*

55

*Status in Base  
Year (# Meeting  
Condition):*

20

*5-Year Results Plan:*

In FY 2005 at least 75% of KLGO's employees will have their performance plans current and have at least one critical element linked to PMDS goal(s). FY 2006-08 will see a 100% completion rate for every employee. Each year the employee's performance standards and evaluations will be up-to-date.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVa5

*Park/ Program Goal ID Number:* IVa5

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

25% of employee housing units are in fair or good condition as measured by the Facilities Condition Index (FCI), based on condition assessments and data in FMSS.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, 6 of 6 employee housing units are in fair or good condition as measured by the FCI at (KLGO).

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Employee housing

*Unit Measure:*

Each housing unit

*Condition (Desired):*

Fair or Good

*Total # Units in  
Baseline:*

6

*Status in Base  
Year (# Meeting  
Condition):*

6

*5-Year Results Plan:*

Building deficiencies will be identified through facility inspections and work orders will be generated and prioritized within available housing account and base funds for corrective action within the fiscal year. Larger projects will be submitted for funding from appropriate sources using the Project Management Information System.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVa6A

*Park/ Program Goal ID Number:* IVa6

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

The NPS rolling 5-year (previous 5 years) average number of employee accidents will be at or below 3,000.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the number of Klondike Gold Rush NHP, Alaska, employee lost time injuries is reduced from the previous 5-year, FY1999 to FY 2003, 5-year annual average of 3 to 1.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Incidents

*Unit Measure:*

Each incident resulting in  
injury

*Condition (Desired):*

Reduced

*Total # Units in  
Baseline:*

2.86

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

Five Year Plan of Work and Results

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVa6B

*Park/ Program Goal ID Number:* IVa6B

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

The servicewide Continuation of Pay (COP) hours will be at or below 54,100 hours (a 27% reduction from the FY 1997-2001 average of 73,775 hours).

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the number of Klondike Gold Rush NHP, Alaska, hours of Continuation of Pay is reduced from the FY 1997-2001 5-year annual average of 166.4 hours to 121.5 hours.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

COP hours

*Unit Measure:*

Each COP hour

*Condition (Desired):*

Reduced

*Total # Units in  
Baseline:*

166.4

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

Special emphasis will be placed on alternative work assignments for employees who are limited to light-duty as a consequence of workplace injuries. Supervisors and timekeepers will be trained to properly document and closely monitor any leave used as a result of traumatic injuries on the job.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: January 26, 2005

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVa6C

*Park/ Program Goal ID Number:* IVa6C

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

The NPS number of employee fatalities

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, the number of NPS Employee fatalities will also be reported but will not be targeted.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Fatalities

*Unit Measure:*

Each fatality

*Condition (Desired):*

Reduced

*Total # Units in  
Baseline:*

0

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 10, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVb1A

*Park/ Program Goal ID Number:* IVb1A

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

NPS units have X community partnerships designed to enhance the park's ability to manage recreation activities seamlessly.

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, Klondike Gold Rush NHP has 4 community partnerships designed to enhance the park's ability to manage recreation activities seamlessly.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Park Partnerships

*Unit Measure:*

Each partnership

*Condition (Desired):*

Established

*Total # Units in  
Baseline:*

4

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

Klondike Gold Rush NHP currently benefits from partnerships with the City of Skagway, the State of Alaska, the Alaska Natural History Association, and Parks Canada. NPS will maintain these partnerships and continue to explore possibilities for expanding their scope and effects. As well, NPS will continue to explore opportunities for new partnerships to benefit park programs and goals.

## Strategic Plan Report, FY 2005-2008

Park/ Program Name: KLONDIKE GOLD RUSH NHP

Park/ Program Org Code: 9825

Date Last Updated: December 09, 2004

*DOI Goal ID Number:*

*NPS Goal ID Number:* IVb2

*Park/ Program Goal ID Number:* IVb2

*NPS Servicewide Goal Description (Mission or Long-term Goal text):*

156 million visitors served by facilitated programs

*Long-term Goal Performance Target (Park/ Program Long-term Goal text; adjust date for end of current strategic planning period):*

By September 30, 2008, attendance at Klondike Gold Rush National Historical Park facilitated programs will increase by 10% to 377,329.

*Target  
Year:*

2008

*Performance Indicator  
(what is measured):*

Facilitated programs

*Unit Measure:*

Each visitor

*Condition (Desired):*

attended

*Total # Units in  
Baseline:*

*Status in Base  
Year (# Meeting  
Condition):*

*5-Year Results Plan:*

Interpretive services, both personal and non-personal will be offered daily and monitored for effectiveness and quality. Resource operations collect information to assist in providing accurate and timely information. Protection staff provides informal contacts on trail and in trail center. Administrative support enables timely and accurate information delivery to the public.

## **Strategic Plan Report, FY 2005-2008**

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